

2023



St. John Council for Ontario
ANNUAL REPORT



www.sja.ca

St. John Ambulance

Lieutenant Governor's Message



OFFICE OF THE LIEUTENANT GOVERNOR OF ONTARIO
BUREAU DE LA LIEUTENANTE-GOUVERNEURE DE L'ONTARIO

June 1, 2024

As I begin serving as Vice-Prior of the Order of St. John in Ontario, I am delighted to extend warm greetings to the St. John Ambulance (SJA) Council for Ontario as you reflect on the past year.

Depuis plus d'un siècle, votre institution joue un rôle essentiel dans le soutien au bien-être des Ontariennes et des Ontariens. Avec plus de 3 000 bénévoles qui ont consacré plus de 300 000 heures de leur temps l'an dernier, Ambulance Saint-Jean apporte un appui incroyable aux collectivités de tout l'Ontario.

In 2023 alone, St. John Ambulance trained over 100,000 Ontarians in first aid – an impressive feat. Beyond this milestone, your organization continues to enrich communities across Ontario with an array of unique and innovative charitable programs. From therapy dog services to emergency response to home caregiver support education, and so much more, St. John Ambulance ensures comprehensive support for Ontarians' health and well-being.

On behalf of all Ontarians, I extend profound gratitude for your generous service. As the King's representative in the province, I commend your selfless dedication to others, congratulate you on a remarkable year, and extend my best wishes for continued success.



A handwritten signature in black ink that reads "Edith Dumont".

Edith Dumont



Board Chair's Report

On behalf of the Board of Directors, Chief Executive Officer, Committees, Groups and Branches of St. John Council for Ontario (SJCO), I am pleased to report on St. John Ambulance Ontario's initiatives and achievements realized through 2023.

SJCO continues to witness a resurgence and evolution in the delivery of its vital programs and services, and the steady growth of its volunteer and instructor cadré, previously impacted the challenges of the past few years. We've witnessed a return to the delivery of our vital volunteer community services, including those services most impacted, such as our Therapy Dog support to residents of long-term care facilities and our volunteer Medical First Response Services at community, sporting, and recreational events.

We've also applied many of the learnings realized over the past few years toward the growth in online and hybrid strategies and program offerings, including strategies aimed at work-life balance, mental health awareness, and opioid emergency intervention.

I'm also pleased to share that our Equity, Diversity, and Inclusion Group has been actively working to enhance our organizational culture through education initiatives that focus on the benefits of having an equitable, diverse, and inclusive St. John Ambulance community that recognizes and respects the values and contributions of all people in Ontario.

SJCO's Transformation and Innovation Group continues to develop innovative strategies to address evolving episodic, project-oriented, and virtual stakeholder engagement, in collaboration with SJCO's multi-disciplinary groups and branches.

Our efforts at strengthening our local outreach and footprint, through the building of integrated regional support networks, continues to progressively evolve as we further optimize our educational, charitable and community service structures and functions to ensure relevancy, sustainability, and the future growth of St. John Ambulance across Ontario.

SJCO continues to refine its support functions to be more adaptive and responsive to evolving governance, first aid and community health and safety needs. And this work harmonizes well with the recent release of a new national mission, vision and strategic framework undertaken by St. John Canada.

I am also pleased to share that SJCO's work over the past few years to adapt to the new Ontario Not-For-Profit Corporations Act (ONCA) has resulted in the release of a new ONCA-compliant set of By-Laws and Restated Articles of Incorporation.

As we continue to grow and adapt, I want to take this opportunity to thank our volunteers, management, employees, contractors and instructors for your continued commitment, innovation, and resiliency. I also want to thank our valued partners, clients and communities who have supported us.

Finally, I wish to express our profound appreciation to our Past Vice-Prior, The Honourable Elizabeth Dowdeswell, Lieutenant Governor of Ontario for her guidance and support to the Order of St. John over these many years, and warmly welcome on behalf of all St. John Ontario, our new Vice-Prior, The Honourable Edith Dumont, Lieutenant Governor of Ontario.

Thank you, Merci, Miigwetch



Sean P. Pretty, OStJ, CD
Chair of the Board



Elizabeth Toombs, CPA, CMA
First Vice-Chair



Brian J.J. Cole, KStJ
Chief Executive Officer



Dean Tremblay, MStJ, MSM, CD
Second Vice-Chair



St. John Community Service Volunteers

- 3,062 Volunteers
- 300,036 Volunteer hours

Therapy Dog Services

- 1,113 Therapy Dog Teams
- 93,504 Volunteer hours
- 32,059 Clients visited
- 3,224 Facilities receiving visits





Medical First Response Services

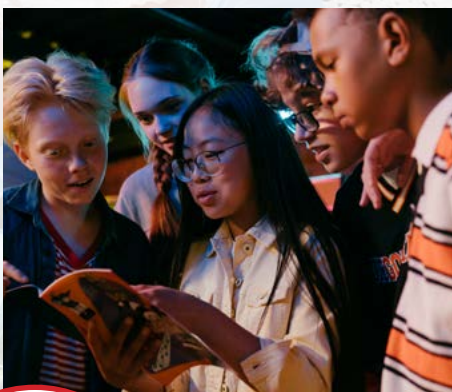
- 1,100 MFR volunteers*
- 138,273 MFR volunteer hours
- 2,839 Events covered
- 2,809 Patients treated

**(excludes CRT and SAR MFR volunteers which are highlighted separately below).*



Search and Rescue Services

- 19 Search and Rescue volunteers
- 651 Search and Rescue hours



Youth Services

- 280 Youth
- 74 Youth Leaders
- 27,106 Youth program hours

Campus Response Team

- 135 CRT volunteers
- 9,694 CRT volunteer hours

Commitment to Serving the Community

The volunteers and service providers of St. John Ambulance continue to be one of a community's greatest assets. You'll find St. John Ambulance at community, sporting and recreational events performing advanced first aid, and promoting community health and safety. These vital community-based services include:

- Medical First Response services at major events, sporting, and recreational events, and in times of disaster, civil or health emergencies.
- Therapy Dog services in hospitals, long-term care and retirement facilities, educational institutions, victim services, libraries, airports, and the workplace.
- Student-based emergency response teams at colleges and universities.
- Child Car Seat Safety Education teams.
- Youth health, safety, and leadership development programs.
- Home Caregiver Support Programs to assist non-professional caregivers that are dealing with end-of-life care of loved ones.

In 2023, St. John Ambulance Ontario witnessed a continued resurgence in the demand for its first aid and community health and safety services from a variety of municipalities, agencies, and events across Ontario, including:



St. John Ambulance is recognized for its leading-edge services, and we understand the importance of investing in the communities in which we live, work and play. Through partnerships with municipalities, businesses, sporting, community groups, and government we are achieving better solutions to evolving health and safety needs.



Financial Summary

Highlights of Financial Position and Operations

	2023 (\$000s)	2022 (\$000s)
Assets		
Current Assets	4,749	4,628
Long-Term Investments	38,054	35,469
Capital Assets & Licenses	5,679	5,773

Assets	48,482	45,870
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Liabilities & Net Assets

Current Liabilities	1,953	1,722
Long-Term Liabilities	2,752	2,517
Net Assets	43,777	41,631

Liabilities & Net Assets	48,482	45,870
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Revenue

Training Programs	13,858	14,002
Product Sales	1,744	1,151
Donations, Fundraising	1,388	1,168
Bingos, Grants & Other	2,416	2,263

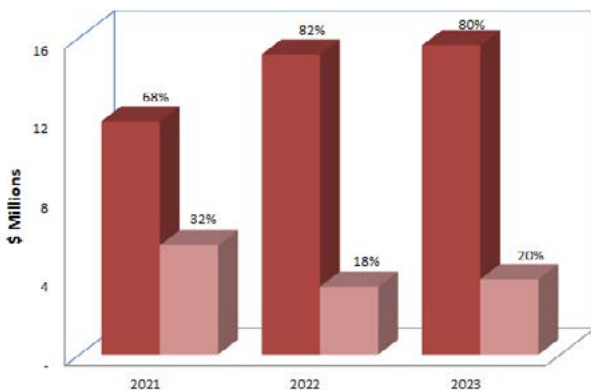
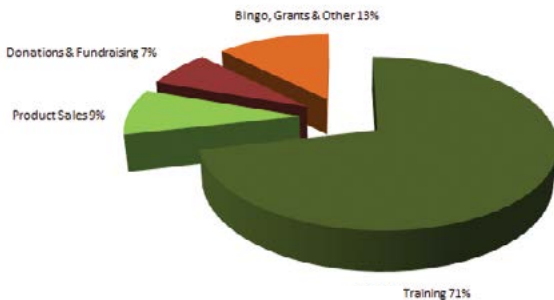
Revenue	19,406	18,584
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Expenses	19,232	18,368
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Investment Income (Loss)	1,942	(1,222)
Capital Asset Gain (Loss) on Sale	31	77

Excess (Deficiency) of Revenue over Expenses	2,147	(929)
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2023 Revenue



Copies of the Audited Financial Statements are available through our website www.sja.ca or by written request to the Secretary of the Corporation at St. John Council for Ontario 15 Toronto Street, Suite 800 Toronto, Ontario M5C 2E3

■ Training & Product
■ Total Donations & Other

Our Mission

Supporting communities across Canada to enhance their health and well-being through training, products, and community-based services.

Our Vision

Enhanced health and well-being for all.

About St. John In Ontario

Since 1884 St. John Council for Ontario has been the Ontario arm of St. John Ambulance, a worldwide, humanitarian, charitable organization dedicated to the service and well being of others. St. John delivers quality community services and education through its network of branches, certified instructors, employees, contractors, and volunteers across Ontario.

As Canada's leading authority in first aid since 1883, St. John Ambulance trains Ontarians in essential first aid, health and safety knowledge and skills. Our modern and innovative in-person, virtual and on-line programs are designed for students of all ages, needs and from all walks of life.



Car Seat Safety Education Services

- 41 Car Seat volunteer educators
- 1,843 Car Seat volunteer hours
- 150 Car Seat Education events
- 435 Car Seat clients



Training

- 581 Certified Instructors in Ontario
- 106,032 Ontarians trained in first aid and health and safety
- Home Caregiver Support to Ontarians
- 224 Life Saving Awards and Commendations presented

