

2025



St. John Council for Ontario  
**ANNUAL REPORT**



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St. John Ambulance

# Lieutenant Governor's Message



OFFICE OF THE LIEUTENANT GOVERNOR OF ONTARIO  
BUREAU DE LA LIEUTENANTE-GOUVERNEUR DE L'ONTARIO

June 1, 2026

I am pleased to recognize St. John Ambulance Ontario and the dedicated volunteers, instructors, and staff whose service strengthens communities across our province. At the heart of St. John Ambulance is a simple but powerful truth: when people are equipped with lifesaving skills, communities become safer and more resilient. Each year, certified instructors teach hundreds of thousands of Canadians skills they may one day use at work, at home, or in a moment of crisis. The volunteers who give so generously of their time embody the values that make this organization so vital.

St. John Ambulance Ontario has just concluded a remarkable four-year modernization journey. The result is an organization better equipped than ever to respond to health emergencies and to ensure that more Ontarians have access to high-quality first aid and preventative health services.

À titre de représentante de la Couronne en Ontario, je salue St. John Ambulance Ontario pour son dévouement exemplaire au service des communautés de notre province. Que ce rapport annuel témoigne de la fierté que nous partageons pour tout ce qui a été accompli, et de l'enthousiasme avec lequel vous poursuivrez votre mission essentielle.



Yours Sincerely,

A handwritten signature in black ink that reads "Edith Dumont".

Edith Dumont



# Board Chair's Report

On behalf of the St. John Council for Ontario Board of Directors, our CEO, and our committees, groups, and regions, I am pleased to share highlights of St. John Ambulance Ontario's 2025 initiatives and achievements.

St. John Ambulance Ontario continues to respond to lasting shifts in the first aid, health, and safety landscape. Despite ongoing economic uncertainty, we made strategic investments in an integrated regional support network to strengthen our education, charitable work, and community services, and to support long-term relevance, sustainability, and growth across Ontario.

We are putting recent lessons into practice by expanding our use of technology through hybrid programs, blended delivery models, and centres of excellence, and by using digital tools to improve our business operations and processes. These efforts help us address a wide range of needs, from moral injury and mental health awareness to workplace and family first aid, and emergency intervention.

As a result of these investments, we have renewed momentum in delivering essential community programs and services, along with steady growth in our volunteer, employee, and instructor networks—each strengthened after the challenges of recent years. This momentum is further supported by our recent partnership with the Ontario Ministry of Emergency Preparedness and Response and its Ontario Corps.

Through our partnership with the Ontario government and others, St. John Ambulance in Ontario continues to provide critical training, resources, and volunteer support province wide, strengthening our capacity to respond to emergencies and disasters. The Ministry's support also enhances the resilience of organizations like ours and reinforces Ontario's broader emergency management network.

As we grow and adapt, I extend my sincere thanks to our volunteers, leadership, employees, contractors, and instructors for your commitment, innovation, and resilience. I also thank our government and non-government partners, clients, and communities for your continued support.

I also extend my appreciation to our Vice-Prior, The Honourable Edith Dumont, Lieutenant Governor of Ontario, for her continued support of St. John Ambulance's work across the province throughout the past year.

With thanks, Merci, Miigwetch,



Sean P. Pretty, OStJ, CD  
Chair of the Board



Dean Tremblay, MStJ, MSM, CD  
First Vice-Chair



Brian J.J. Cole, KStJ  
Chief Executive Officer



Cameron Goodnough, MStJ  
Second Vice-Chair



### St. John Ontario Volunteers

- 3,545 Volunteers
- 356,268 Volunteer hours

### Therapy Dog Services

- 1,392 Therapy Dog Teams
- 130,872 Volunteer hours
- 48,408 Clients visited
- 2,230 Facilities receiving visits





### Medical First Response Services

- 1,118 MFR volunteers\*
- 133,934 MFR volunteer hours
- 2,466 Events covered
- 3,166 Patients treated

*\*(excludes CRT and SAR MFR volunteers which are highlighted separately below).*



### Search and Rescue Services

- 20 Search and Rescue volunteers
- 728 Search and Rescue hours



### Youth Services

- 412 Youth Participants
- 174 Youth Leaders
- 28,459 Youth program hours

### Campus Response Team

- 189 CRT volunteers
- 33,286 CRT volunteer hours



# Financial Summary

## Highlights of Financial Position and Operations

	2025 (\$000s)	2024 (\$000s)
<b>Assets</b>		
Current Assets	4,659	4,685
Long-Term Investments	50,549	43,123
Capital Assets & Licenses	6,197	6,361

<b>Assets</b>	<b>61,405</b>	<b>54,169</b>
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### Liabilities & Net Assets

Current Liabilities	2,135	2,297
Long-Term Liabilities	3,454	3,412
Net Assets	55,816	48,460

<b>Liabilities &amp; Net Assets</b>	<b>61,405</b>	<b>54,169</b>
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### Revenue

Training Programs	14,126	13,738
Product Sales	1,498	1,826
Donations, Fundraising	2,146	1,743
Bingos, Grants & Other	2,193	1,958

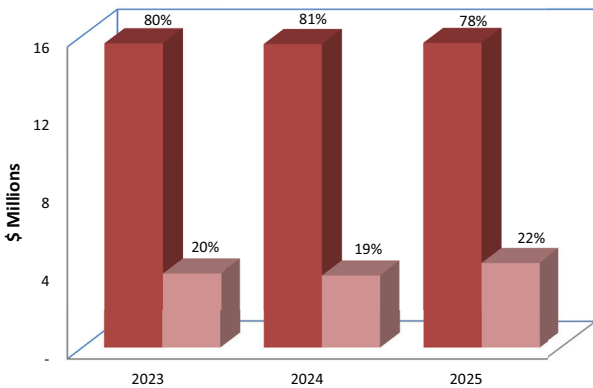
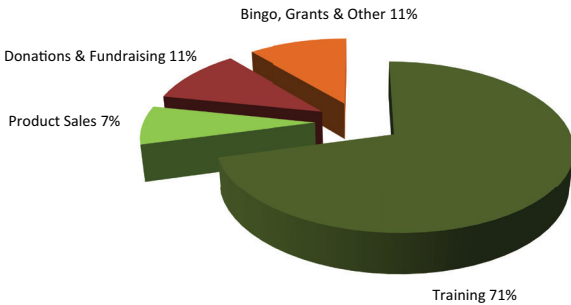
<b>Revenue</b>	<b>19,963</b>	<b>19,265</b>
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<b>Expenses</b>	<b>20,822</b>	<b>20,519</b>
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Investment Income (Loss)	5,842	4,487
Capital Asset Gain (Loss) on Sale	26	32

<b>Excess (Deficiency) of Revenue over Expenses</b>	<b>5,009</b>	<b>3,265</b>
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## 2025 Revenue



# Our Mission

Supporting communities across Canada to enhance their health and well-being through training, products, and community-based services.

# Our Vision

Enhanced health and well-being for all.

# About St. John In Ontario

Since 1884 St. John Council for Ontario has been the Ontario arm of St. John Ambulance, a worldwide, humanitarian, charitable organization dedicated to the service and well being of others. St. John delivers quality community services and education through its network of branches, certified instructors, employees, contractors, and volunteers across Ontario.

As Canada's leading authority in first aid since 1883, St. John Ambulance trains Ontarians in essential first aid, health and safety knowledge and skills. Our modern and innovative in-person, virtual and on-line programs are designed for students of all ages, needs and from all walks of life.



## Car Seat Safety Education Services

- 38 Car Seat volunteer educators
- 1,714 Car Seat volunteer hours
- 126 Car Seat Education events
- 244 Car Seat clients



## Training

- 679 Certified Instructors in Ontario
- 105,714 Ontarians trained in first aid and health and safety
- 237 Life Saving Awards and Commendations presented

