



St. John Ambulance

First Aid Training in Ontario

WSIB to CSA Transition – FAQ

WHAT IS CHANGING WITH FIRST AID TRAINING IN ONTARIO?

As of June 22, 2026, the WSIB will implement updated first aid training requirements in Ontario, which are designed to comply with the CSA (Canadian Standards Association) Z1210-24 standard. St. John Ambulance will continue delivering high-quality training, now aligned with this new national standard.

WHY ARE ALL ONTARIO TRAINING PROVIDERS COMPLYING WITH CSA?

Ontario is modernizing its first aid program by aligning it with the CSA Z1210-24 Standard, rather than maintaining a province-specific framework.

It also supports national harmonization, making certifications more portable across Canada and reducing complexity for employers operating in multiple jurisdictions.

In Ontario, the WSIB will continue to approve training providers; CSA is simply establishing the common standard that defines how training must be delivered.

WHAT DOES THIS MEAN FOR ST. JOHN AMBULANCE CUSTOMERS?

You can expect the same trusted training experience:

- Updated, standards-aligned course content
- Continued focus on hands-on, practical skills
- Flexible delivery options (including blended learning for Intermediate First Aid)
- Experienced, highly qualified instructors

St. John Ambulance remains a leading provider to rely on during and after this transition.

IS MY CURRENT WSIB-REGULATED CERTIFICATION STILL VALID?

Yes. All valid certificates remain recognized until their expiry date, even after June 22, 2026.

WHAT HAPPENS WHEN MY CERTIFICATE EXPIRES?

Upon certificate expiry, you will register for a course designed to comply with the CSA Z1210-24 Standard through St. John Ambulance.

Our team will ensure you are placed in the correct course to meet workplace requirements.



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WILL THE COURSE NAMES CHANGE?

Course names will be updated to reflect CSA terminology, but the structure remains familiar:

- Emergency First Aid will become Basic First Aid.
- Standard First Aid will become Intermediate First Aid.

St. John Ambulance will clearly guide you to the right course—no guesswork required.

WILL THE COURSE CONTENT BE DIFFERENT?

The current course content will not change once we switch to CSA standards as of June 22, 2026. Only the course names will change.

HOW DOES THIS AFFECT EMPLOYERS?

Employers must continue to:

- Provide valid first aid training to employees.
- Ensure training meets Ontario requirements.
- Maintain certification records.

St. John Ambulance will support employers through:

- Clear guidance on compliance
- Easy booking and scheduling
- Ongoing customer support

WHAT COURSE DOES MY STAFF NEED TO TAKE, BASED ON THE NUMBER OF EMPLOYEES?

The current requirements for type of course employees will need to take will remain as they have been prior to CSA:

| | |
|---------------|------------------------|
| 1-5 Employees | Basic First Aid |
| 6+ Employees | Intermediate First Aid |



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HOW DO I KNOW I'M COMPLIANT UNDER THE NEW SYSTEM?

By training with St. John Ambulance, you can be confident that your training:

- Is designed to comply with the CSA Z1210-24 standard.
- Aligns with WSIB regulations.
- Is delivered by a trusted, established and WSIB-approved provider.

WILL PRICING CHANGE?

Course pricing may vary depending on format and delivery. While the Intermediate and Basic class prices will be the same as Standard and Emergency, we do offer Intermediate First Aid in a blended learning format at a discounted rate.

CAN I STILL TAKE BLENDED (ONLINE+IN-CLASS) TRAINING?

Yes. CSA standards support blended learning. St. John Ambulance offers flexible formats that combine:

- Online theory at your own pace
- In-person practical skills sessions

WHY CHOOSE ST. JOHN AMBULANCE DURING THIS TRANSITION?

With decades of experience, St. John Ambulance offers:

- A trusted national reputation
- Consistent, high-quality instruction
- Seamless transition to CSA standards
- Ongoing support for both individuals and workplaces

TO GET MORE INFORMATION, OR TO BOOK TRAINING:

[Contact your local St. John Ambulance office.](#)

[Visit the St. John Ambulance website.](#)